

# Gateway 2020 strategy and H1 2015 results

**Investors Day presentation** 

September 3, 2015

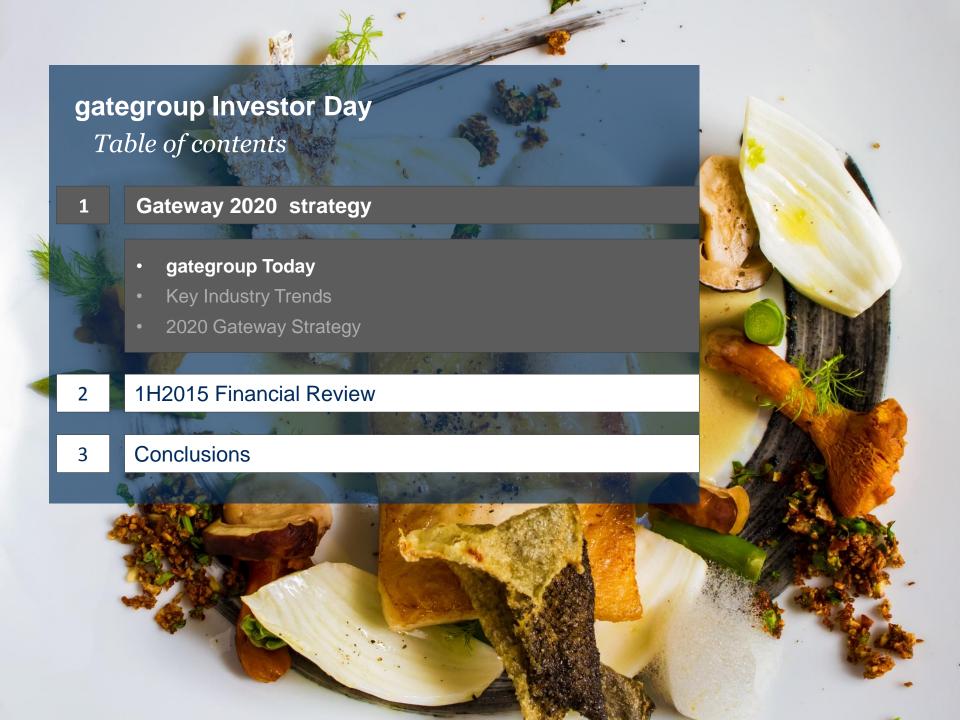




# gategroup Investor Day

# Schedule

12.30 - 14.00	Lunch	gategroup team
14.00 - 16.00	Presentation and Q&A	Xavier Rossinyol / Christoph Schmitz
16.00 - 17.00	Apèro & Kitchen Tour	gategroup team



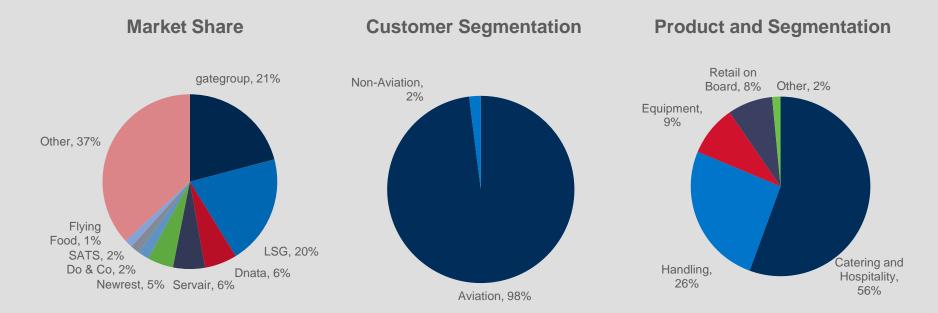
# What is gategroup?

gategroup is the leading global, independent airline caterer and on board passenger experience

# gategroup is the leading...

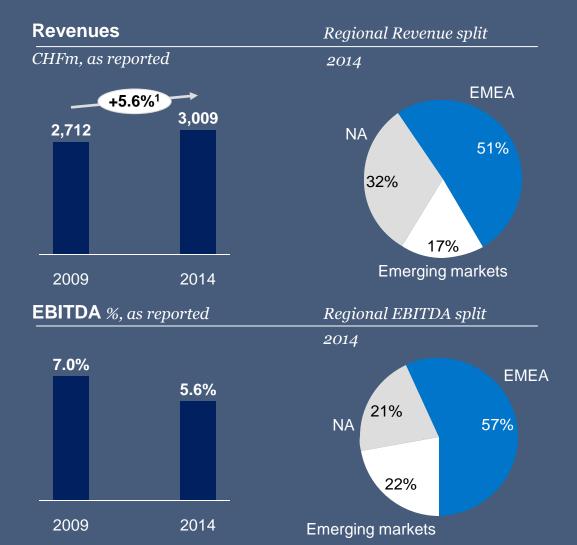
- ...global
- ...independent
- ...airline caterer
- ...and on board passenger experience

- ... specialized in:
- catering and hospitality
- provisioning and logistics
- on board products and services



# What is gategroup?

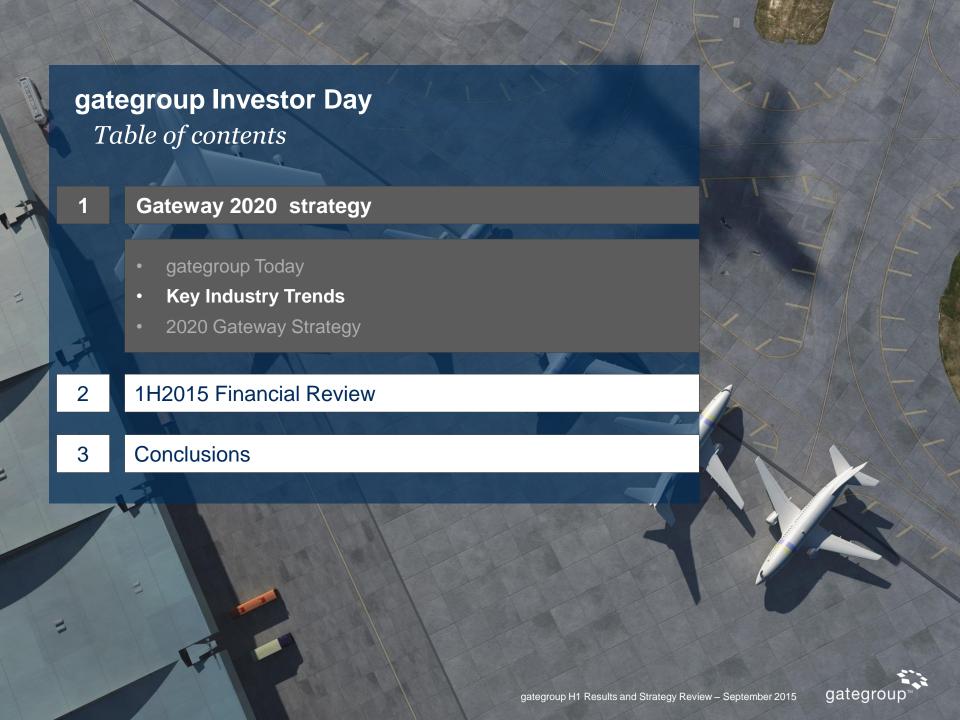
#### Key Figures



- Present in 6 continents, 32 countries, 124 locations and 166 facilities
- 270+ customers
- 27,800 average full time equivalent number of employees
- 350+ million passengers served per year
- 2014 Free Cash Flow: CHF 65.8m
- 2014 Net debt: CHF 243.1m
- 2014 CapEx: CHF 55.7m
- Market cap: CHF 896m (as of August 26, 2015)
- Number of shares: 26.8m

Notes: (1) CAGR at constant exchange rate Source: gategroup





# **The Airline Catering Industry Trends**

#### **INDUSTRY**

#### **AIRLINE**

Resilient pax volume growth

Emerging Markets growth to continue to outpace mature ones

Airline consolidation and hub network model

Long-haul traffic to grow faster than short-haul

#### **FOOD & BEVERAGE**

Culinary focus -premium chefs

Innovation and personalisation e.g., pre-order, self –design meals

Healthy and Culture-focused cuisine

#### **VOLUME**

#### PRICE/MARGIN

gategroup™

**PASSENGER** 

Airline segmentation evolving: Premium, LCC, and Hybrids

Ongoing cost/margin pressures from legacy carriers

Differentiation & customizability of airline services

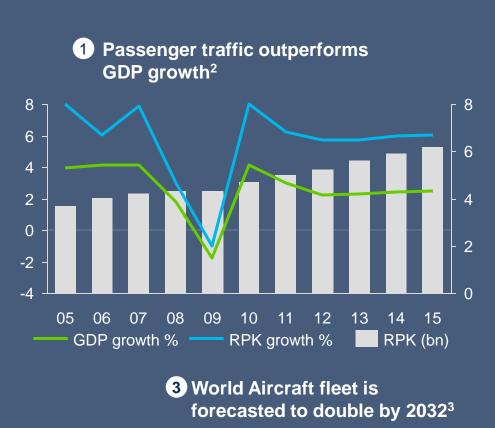
Organic and sustainable ingredients

Convenient, on-the-go products: "snacks" vs. meals

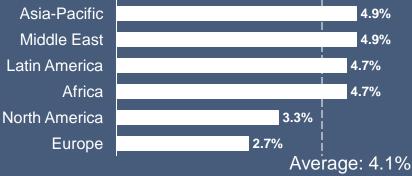
# **Key Airline Industry Trends**

The airline market outperforms GDP and is forecasted to grow resiliently

#### Airline Market pax growth vs. GDP, long-term traffic and fleet forecast



Global pax volume is forecasted to grow at 4.1%1 CAGR 2014-34





RPK= Revenue Passenger Kilometer

1) ICAO, IHS Economics:

2) Pax by origin. IATA October 2014; 3) Airbus Global Market Forecast 2013-2032 2013

17,739

2032

gategro

RPK bn.

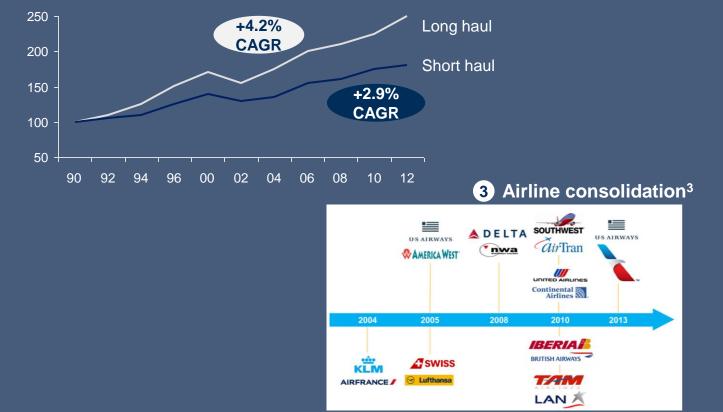
# **Key Airline Industry Trends**

The airlines business model is undergoing a major consolidation

Long haul traffic growth, emergence of "super connectors" and consolidation of the airlines

1 Long haul traffic has grown at 4.2% CAGR 1990-2012, faster than short haul traffic<sup>1</sup> Long haul traffic vs. short haul traffic 1990-2012

2 Emergence of "super connectors"
International airline RPK bn.
Top 50 carriers<sup>2</sup>



O Super-connector 180 United Airlines 140 Lufthansa Delta Air Lines Air France **British Airways** 100 British Airways Lufthansa Air France American Airlines Qatar Airways 80 United Airlines Etihad\* 40 **Emirates** Delta Air Lines 20 Turkish Airlines

\*Etihad was established in 2003

2003

gategrou

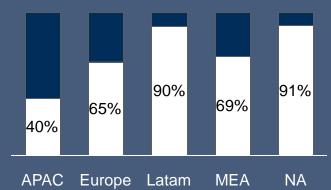
# **Key Airline Industry Trends**

Emerging market and flight routes will continue to grow, outpacing developed countries

#### **Emerging Markets long-term forecast, market structure and routes**

2 APAC is a fragmented market<sup>2</sup>

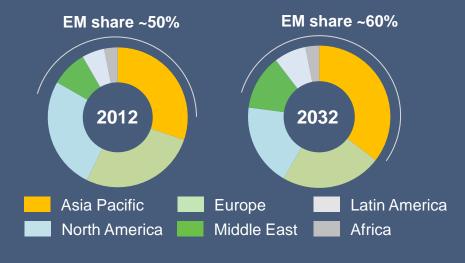
Share of Top-5 non-LCC ASM 2014

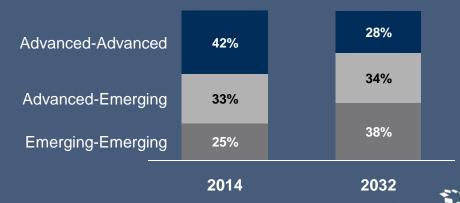


grow at 6.8%3 CAGR 2014-32, to account for 38% of total

**Emerging – Emerging Routes to** 

**Emerging markets (EM) are forecasted to** increase 10 p.p. global RPK share by 20321





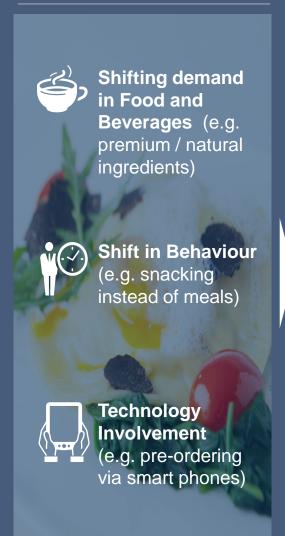
RPK= Revenue Passenger Kilometer ASM= Available Seat Kilometer Source: 1) IHS Global Insight; 2) gategroup analysis

3) Airbus 2014

# **Industry Market Trends and gategroup Positioning**

gategroup strategy should respond to key passenger and airline trends

#### **Passenger Trends**



#### Impact on gategroup

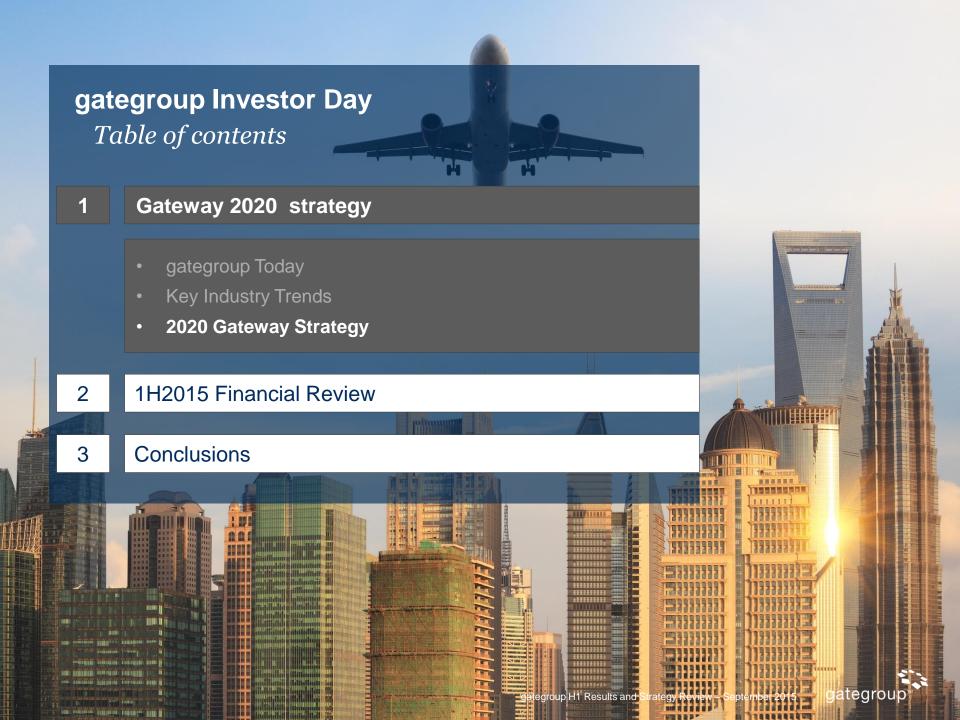
- Relevance of the passenger
- Need of segmentation
- Premium innovation & customisation
- Culinary excellence
- Retail on Board and preordering
- Global network / critical mass
- Cost efficiency / lean operations
- Smart technology

#### **Core Competencies**

- Business Intelligence / Retail Marketing
- Technology / innovation
- Culinary
- Supply chain / efficiency

#### **Airline Industry Trends**





# **Gateway 2020 Strategy Elements**

Gateway 2020 strategy is grounded on four pillars to drive Cash Flow generation

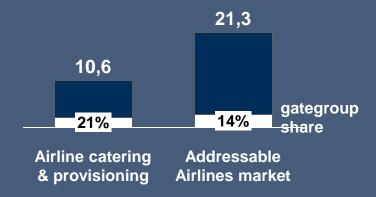
#### **Key Strategic Pillars Enablers** Results 5 1 Airlines + leverage facilities Revenue gategroup growth **Focus on the Core** Consolidation of gategroup brands Cash Flow generation Simplified organisation - One Commercial Customer focus & segmentation **Innovation** New Retail on board offering increase **EBITDA** 3 Focus on Emerging market carriers Geographic Focus on Africa, LatAm, ME and **Expansion** APAC airports / locations Ex mgmt Standardisation **Standardisation** Organisation efficiency Гах, and Efficiency Direct & indirect cost optimization

#### 1. Focus on the Core

#### Focus on Airline services + leverage facilities

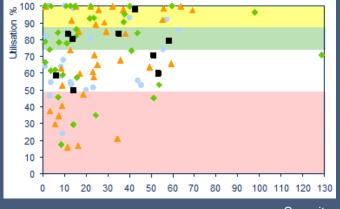
#### Addressable Market and Asset Utilisation by LHEQV and Region

Revenue in bn. CHF, % of maximum



- Addressable airlines' services market of CHF21.3bn.
- Key airlines' services segments include Catering and provisioning, Retail on Board, Lounges and Airline equipment & packaging
- Relevant synergy potential across brands and lines of business

#### Utilisation as % of Maximum Revenue at Asset



Capacity (Internal Standard)

- Operational leverage capacity available: opportunity to "sweat the assets"
- Asset capacity available beyond catering: logistics and broader on board services



# 1. Focus on the Core

Consolidate back-office operations-brands will be maintained if customer requires

#### **New Go-To-Market Focus**



Customer

- Full Service Network
- Hybrids
- LCCs

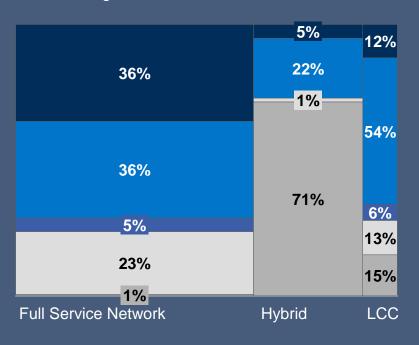
#### Customer focus and Segmentation

#### Top 100 Airlines Segmentation<sup>1</sup>

Total Catering Revenue: 9,600m CHF

APAC

Europe



#### **Top 950 Airports Segmentation**

Market Growth Rates vs. Market Size



Market Size

Incremental growth: Penetrate new customers and increase share of wallet



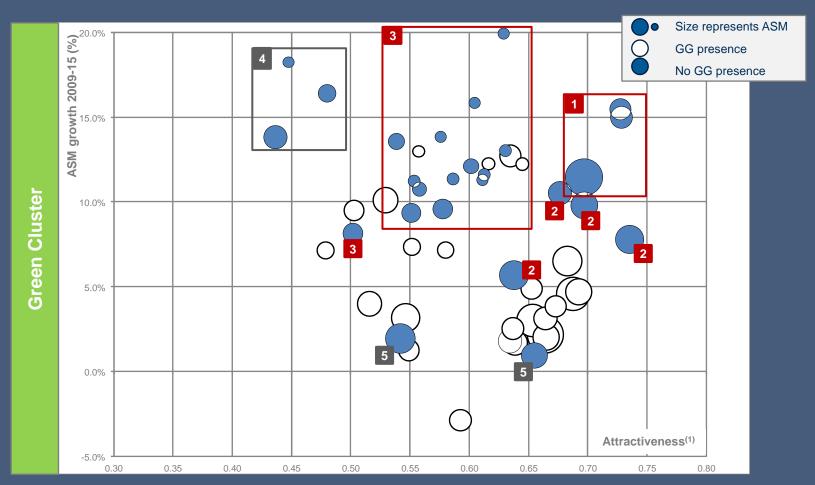
NA

LatAm

MEA

New customers: gategroup presence is still limited in the MEA, APAC and next generation hubs

#### **New customers: Top 950 Airports segmentation**





Customer focus and Segmentation: different types of airlines command different services

#### LCC

**Customer Needs** 



#### **Hybrid**



#### **Full Service Carrier**



- Retail and ancillary revenue central to business model success
- Integrated offer: supply chain to execution with flexibility
- Technology enablement for carriers with limited legacy

- Blend complimentary and retail service model execution
- Add-on products, services key to differentiation
- Non baggage/seat ancillaries focused on upsell

- Upgrade to enhance consumer experience in the back of airplane
- Up-sell personalization as an growing ancillary source
- IATA New Distribution Capability will enable broader range across channels



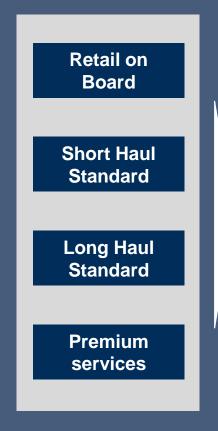
Share of wallet: gategroup can increase its share of wallet within top FSCs

#### Airline Catering segmentation and Share of wallet

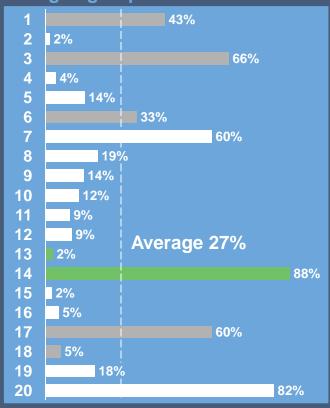
#### **Airline Segmentation**

#### Full Mature markets Service (EU, NA) carriers (FSCs) **Emerging** markets -premium **Emerging** markets -legacy Hybrid Mature markets carriers (EU, NA) Mature markets **LCCs** (EU, NA) Emerging (MEA, APAC, Latam)

## Offering segmentation



# Top-20 airlines: gategroup share of wallet





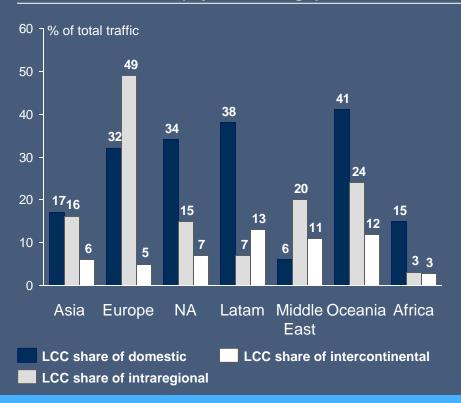






New Retail on Board offering: Growth (initially) driven by LCC surge

#### LCC market share (5 year average)



Retail on Board accelerated growth can be explained by:

- Short haul traffic growth
- LCCs are outgrowing general traffic in every continent of the world. Europe remains the key market for LCCs
- In response, "traditional" legacy carriers have moved towards hybrid models combining complimentary and retail offerings
- Spend per pax growth and increase potential ancillary revenues for the airline
- The Retail on Board business extends pax decision making to pre- and post-flight

PRE-TAKING OFF / AIRPORT F&B

ON AIR: RETAIL ON BOARD

**POST-LANDING / AIRPORT F&B** 



























New Retail on Board offering: Same players but different roles and capabilities required

# New Roles and Key Capabilities required

#### The passenger



Key purchase decision maker

#### Core capabilities required:

- Retail Focus & Innovation
- Business Intelligence
- Technology

The airline



Ancillary revenues

# Technology

- Supply chain
- Crew management

The caterer



Retail on Board operator



New Retail on Board offering: gategroup differentiating factor –The 360° approach

# The 360° approach

Through combining the expertise of the different brands within gategroup, and together with the airlines we would like to create innovative, customized solutions for a

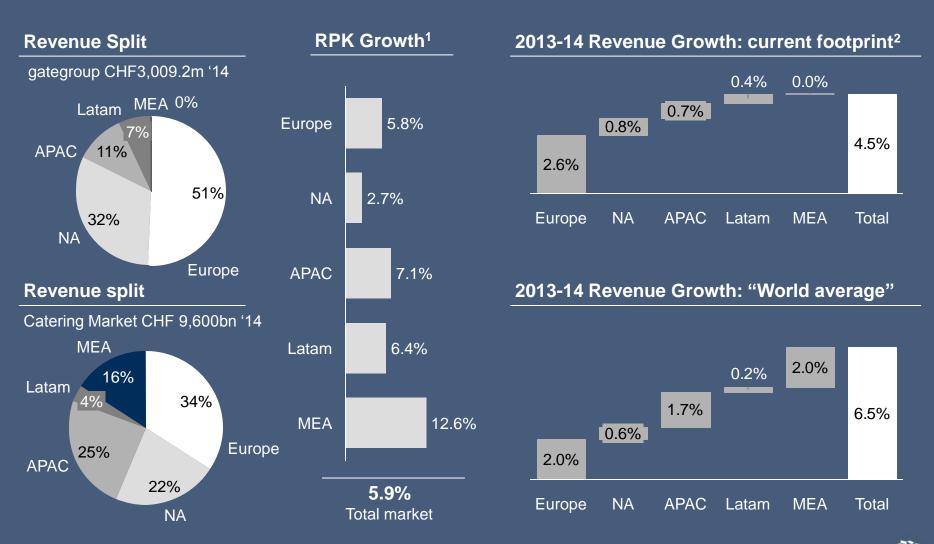
new Retail on Board strategy

and Total Travel experience



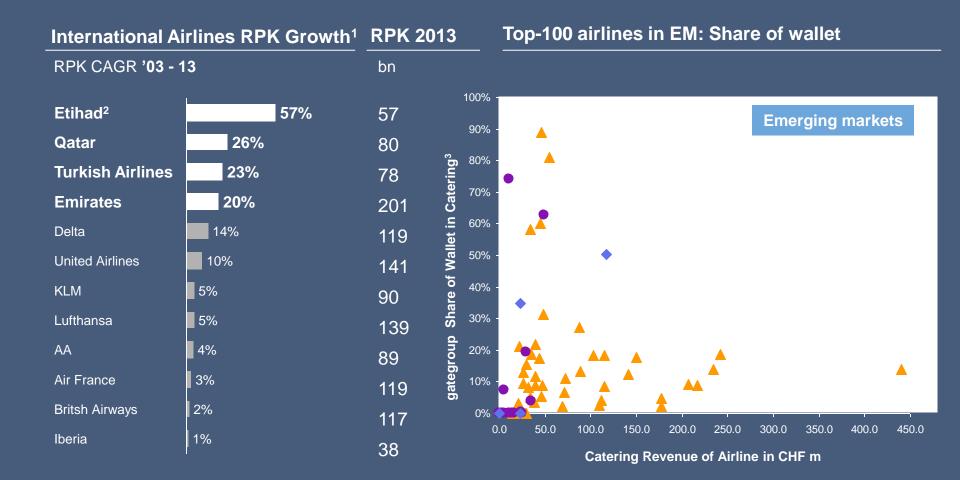
# 3. Geographic expansion

gategroup presence is currently underweighted in high growth regions



# 3. Geographic expansion

Focus on Emerging markets' carriers: the fastest growing and yet underpenetrated



# 3. Geographic expansion

Medium size independent peers have a more diversified geographical and segment mix

**'14**, %

**Geographical revenue distribution** 

Annual revenue						
'14, CHFm						
	gategroup	3,009				
	160	0.600				
ated	LSG	2,633				
Airline related	Dnata	1,853				
Airlir						
	SATS	1,578				
	Newrest	1,387				
ze indep.						
ze i	Servair	ca. 800				

EU NA Africa/ME Rest of Americas  46% 30% 14% 7%  NA APAC  EU UAE Other  38% 54% 8%  Singapore Japan Other  78% 15% 8%  EU NA Africa ME/Asia  56% 14% 23% 7%  EU NA APAC		Emerging
ME Rest of Americas  46% 30% 14% 7%  NA APAC  EU UAE Other  38% 54% 8%  Singapore Japan Other  78% 15% 8%  EU NA Africa ME/Asia  56% 14% 23% 7%  EU NA APAC	51%	
NA APAC  EU UAE Other  38% 54% 8%  Singapore Japan Other  78% 15% 8%  EU NA Africa ME/Asia  56% 14% 23% 7%  EU NA APAC	EU	14/4
EU UAE Other 38% 54% 8%  Singapore Japan Other 78% 15% 8%  EU NA Africa ME/Asia 56% 14% 23% 7%  EU NA APAC	46%	30% <mark>14%</mark> 7%
Singapore Japan Other 78% 15% 8%  EU NA Africa ME/Asia 56% 14% 23% 7%  EU NA APAC 60% 29% 4% 7%		NA APAC
Singapore Japan Other 78% 15% 8%  EU NA Africa ME/Asia 56% 14% 23% 7%  EU NA APAC 60% 29% 4% 7%	EU	UAE Other
78% 15% 8%  EU NA Africa ME/Asia 56% 14% 23% 7%  EU NA APAC 60% 29% 4% 7%	38%	54% 8%
EU NA APAC		
EU NA APAC	EU	NA Africa ME/Asia
60% 29% 4% 7%	56%	14% 23% <mark>7%</mark>
hU% /9%		10/ 70/
MEA	60%	29% MEA
Austria Turkey Other	Austria Tur	key Other
31% 36% 33%	31% 369	% 33%

#### Segment revenue distribution

'14, %



Restaurants, Hotel & Lounges



636

Do&Co

Mid siz

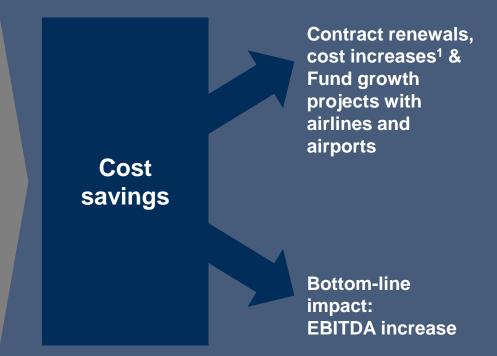
# 4. Standardisation and Efficiency – Data driven

Three groups of initiatives have been identified to improve efficiency

#### Standardisation and Efficiency improvement initiatives

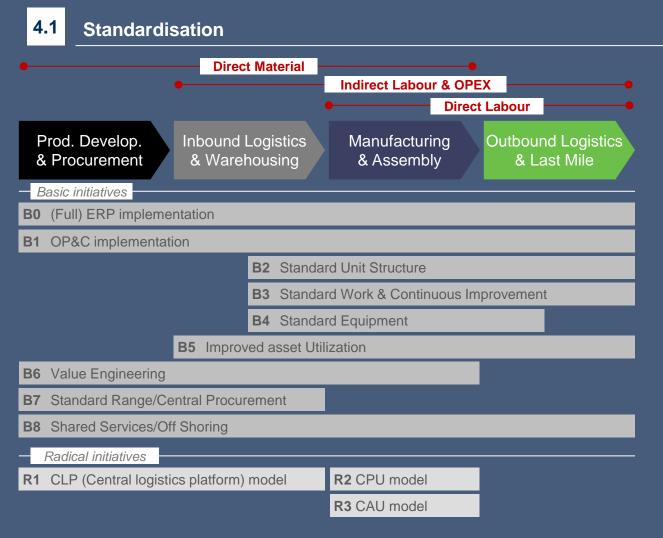
- 4.1 Standardisation
  - Operating model
  - Lean manufacturing
  - Supply chain
- 4.2 Organisational efficiency
  - Overhead reduction
  - Brand consolidation
- 4.3 Direct & indirect cost efficiency
  - Procurement
  - Zero-Based Budget

**Data driven** 





3 radical and 8 basic initiatives to optimize operations through simplification and standardization



# Implementation will follow a sequential 3-phases approach

- Phase 1: Early lean initiatives to improve direct material and indirect labor & Opex productivity
- Phase 2: Advanced direct labor efficiency (basic + radical) initiatives focused on rostering and workforce management
- Phase 3: Radical initiatives which require a major change of the current operating model

250+ Overhead FTEs will be reduced in the coming 6-12 months

4.2

#### **Overhead reduction**

#### **Objective:**

 Rationalize the overhead structure, eliminate duplicated (and not duplicated) business and support functions and the associated costs

#### **Main drivers:**

- Implementation of consolidated, new regional structure in Finance and HR
- Optimized business to support HC ratio in HR
- Rationalisation of Ash House (UK), Reston (US) and Balsberg (CH)
- EMB restructuring

#### **Key outcomes:**

- Elimination of ~200 FTEs
- Restructuring costs of CHF20m
- Implementation in 6-12 months

#### **Brands consolidation**

#### **Objective:**

 Consolidate brands and rationalize structure, eliminate overlapping business and support functions and the associated costs

#### **Main drivers:**

- Phased merger of brands' Supply Chain under single Centre of Excellence
- Consolidation of the commercial teams with the new regional structure
- Centralisation of Product Development
- Rationalisation of support functions

#### **Key outcomes:**

- Elimination of ~100 FTEs
- Restructuring costs of CHF5m
- Implementation in 6-12 months



Direct & indirect cost efficiency: Procurement and Zero-Based Budget

4.3 Zero-Based Budget (ZBB) / Closed loop approach

Visibility

Top Down Savings, Policies & Targets

Bottom Up Budgeting

**Analysis** 

Negotiation

**Monitoring** 

#### **Key Process Steps**

- Cost mapping
- Standard cost definitions
- Initial opportunity identification
- Define policies per category
- Set topdown targets

- Bottom-up budget by function zero based
- Bottom-up budget check Identify
- Identify detailed savings opportunitie
- Negotiate
  with
  category
  and budget
  owners final
  budget
- Confirm
  target
  achievement
  on a
  monthly
  basis

#### **Target results:**

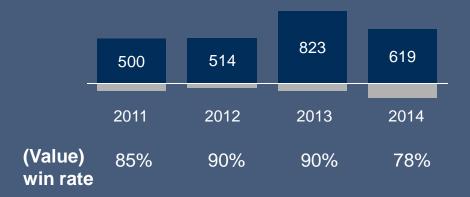
- 10-25% reduction in SG&A
- Up to 40-50% reduction in specific categories (e.g. Institutional, Travel, Leases & Rentals, Legal, Fees, Utilities, Services and Technology)



Contract renewals -High retention rates have been supported by price discounts

#### Revenue value of contracts renewed, win rates and discounts

mCHF and Percent



- Historical 78-90% contract retention in value
- High retention rate on catering contracts from transition risk for the airline and incumbent competitive advantage

#### **Annual discounts (%)**



 Analysis of top-12 contract renewals since 2011 revealed y-o-y impact of price discounts awarded to retained contracts

Notes: Analysis based on business previously with gategroup as incumbent awarded

2011-2014 Source: gategroup



# 5. Simplified Organisation – One gategroup

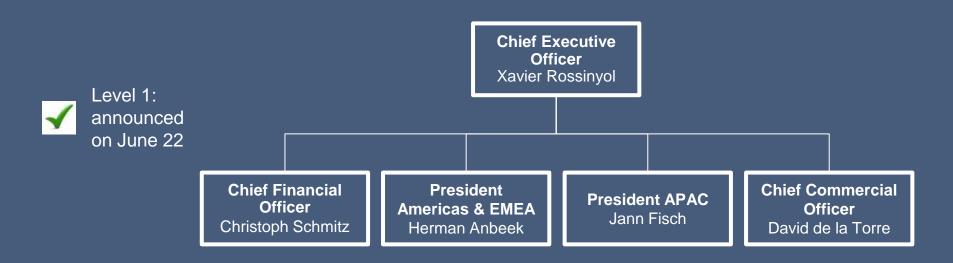
Simplification, standardization, clarification and consolidation

	Principles	Organisational Changes			
		1.	Reduced number of EMB members, from 10 to 5		
1	Clear accountability to grow bottom line & cash flow	2.	Regional P&L accountability		
		3.	NPS disappears, brands are integrated or converted into a Center of Excellence		
		4.	Chief Commercial Director to manage global key customers –single point of contact		
2	Increased focus on specific customer needs	5.	Airline core business focus and on a limited number of strategic priorities		
		6.	Innovative Retail on Board offering tailored to the specific customer segments needs		
3	Need to continuously increase	7.	Standardisation of the operating practices – operational leverage		
	cost efficiency to retain volumes and to preserve profitability	8.	Increased visibility on pricing, direct and indirect costs for contract renewals		
		9.	Implementation of ZBB and Performance office		

# 5. Simplified Organisation – One gategroup

The new organisation has been defined and is now being implemented

#### **New Organisation Structure**



Levels 2-3:

**Direct Reports Confirmed** 

Member of Executive Management Board (EMB)



# 5. Simplified Organisation – One gategroup

First efficiency initiatives will be implemented from September

#### Standardisation and Efficiency improvement initiatives

	2Q 2015	3Q2015	4Q2015	1Q2016	2Q2016		Implementation
<ul> <li>4.1 Standardisation</li> <li>Operating model</li> <li>Lean manufacturing</li> <li>Supply chain</li> </ul>	A	ssessment	_	_	_		36 months
4.2 Organisational efficiency  Overhead reduction Brand consolidation	A	ssessment				_	6-12 months
4.3 Direct & indirect cost efficiency  Procurement Zero-Based Budget		Assessm	ent				12-18 months

A Transformation Office will ensure effective and timely implementation of the organisational efficiency initiatives, and report progress to the EMB on a bi-weekly basis



# **Gateway 2020 Strategy Levers**

Strategy levers and targets

Revenue growth Per annum Pax IH/SH **Catering** Airline **Spend per meal** Service Organic Contract negotiation **Aircrafts Handling** 3-5% Handling per aircraft LH / SH Pax growth Retail on **Board** Spend per pax Retail development M&A Financial discipline

#### **EBITDA Margin expansion**

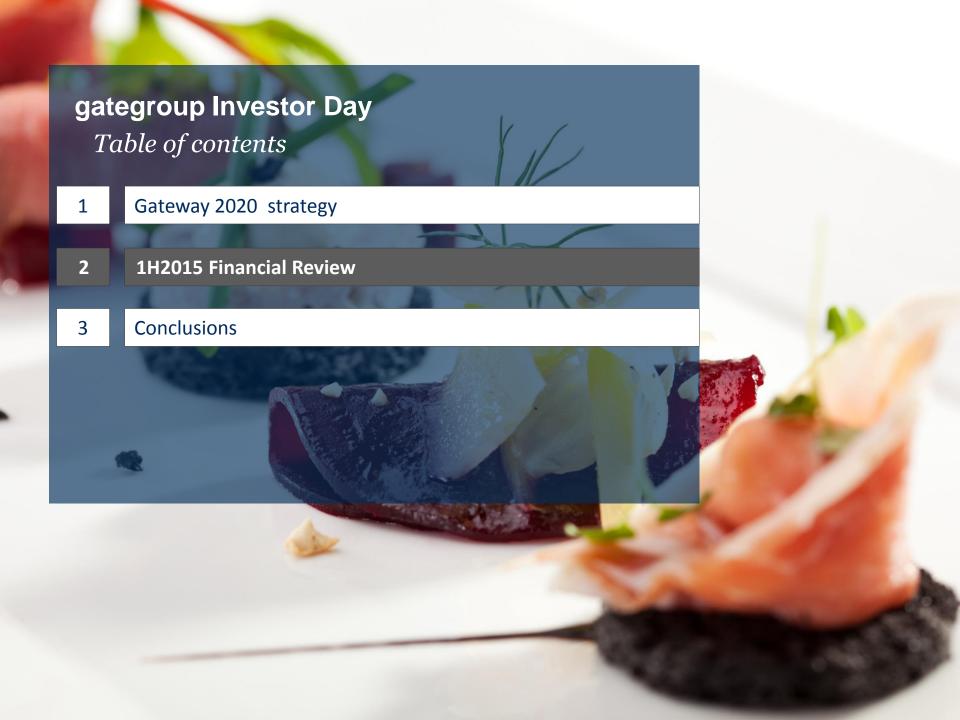
- Revenue and geo mix
- Contract renewals
- Standardisation / Restructuring / Efficiencies

#### **Cash Flow Generation**

- Tax rate
- Financing cost
- WC management
- CapEx: Maintenance and Expansion



25-50 bps



# **H1 Performance Headlines**

Foundation for future growth and improved profitability based on new strategic plan

H1 2015 Adjusted Key Figures	at Constant FX	Highlights
Revenue	CHF 1,455.1 m	■ Gateway 2020, a new strategic direction
Change over H1 2014	+2.2%	<ul> <li>Realignment of business into regional segments and brands integration as 'one gategroup' with</li> </ul>
EBITDA	CHF 60.4 m	clear P&L accountability
Change over H1 2014	-0.3%	<ul> <li>Restructuring costs and one-offs related to new organisation fully accounted in Q2 2015:</li> <li>CHF 61 m</li> </ul>
EBITDA Margin	4.2%	
		<ul> <li>Stable operational performance, before one-off adjustments and currency volatility</li> </ul>
Restructuring + One offs	CHF 60.8 m	adjustificines and carrency volunity
		<ul> <li>Improved free cash flow, driven by better working capital and lower CAPEX</li> </ul>
Free Cash Flow	CHF -0.3 m	
Change over H1 2014	CHF +8.5 m	<ul> <li>Refinancing of EUR 240 million Revolving Credit Facility completed, interest cost significantly improved</li> </ul>

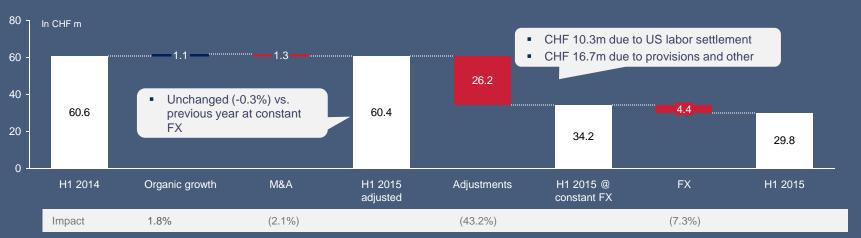
## H1 Revenues and EBITDA performance

Stable operational performance, normalized for adjustments and currency volatility

### Revenue Bridge



### **EBITDA Bridge**



## **H1 Performance by Region**

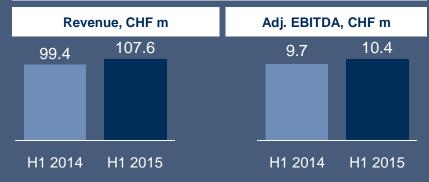
Regional performance stable, with growing adjusted EBITDA in three regions

### **EMEA**



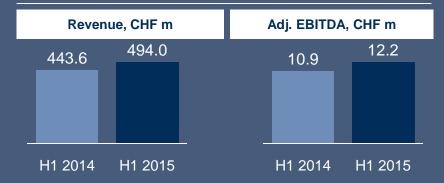
 Revenue negatively impacted by loss of retail contract in 2014 and FX

### **Latin America**



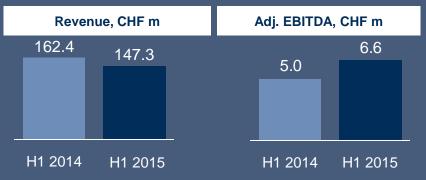
- Revenue increased despite negative FX
- Revenue and EBITDA improvement mainly due to airlines organic growth

### **North America**



- Revenue positively impacted by FX
- Increased volumes across the US

### **Asia Pacific**



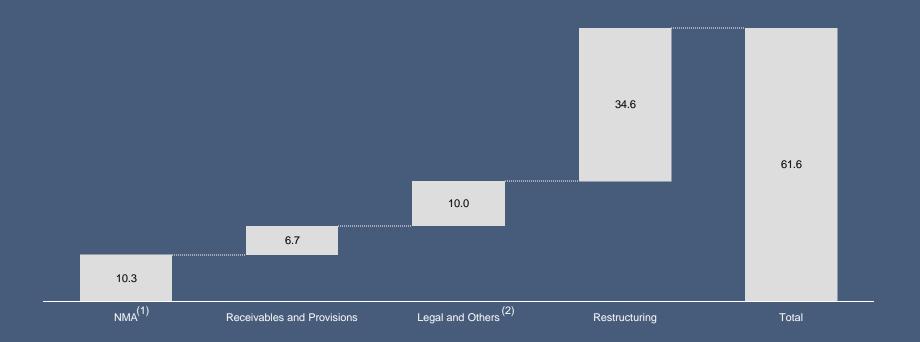
- Revenue impacted by negative FX impact
- Impact of deconsolidation of Shanghai operations in 2014



# Restructuring costs and adjustments

Additional CHF 50m of charges in Q2, mainly due to restructuring

**CHFm** 



- Receivables and Provisions mainly derived from deposit reconciliation, general allowance and receivable
- Legal & Other mainly derived from accruals and legal provisions
- Restructuring costs for personnel and location operations



# Assets / Liabilities – overview of FX exposure

Unrealized FX losses impacting H1 results, however FX exposure substantially reduced

CHF m		Net Exposure		FX			Loss/Gain**			
Entities	Functional Currency	Exposure Currency	Q1 2015*	Q2 2015*	Dec 2014	Jun 2015	Change in %	Q1 2015	Q2 2015 \	YTD
gg Financial Services Sàrl	EUR	CHF	(84.0)	(32.1)	1.2	1.0	-13.4%	(12.9)	(0.4)	(13.3)
& Kloten Branch		HKD	(238.0)	(235.0)	9.4	8.6	-7.9%	(3.0)	0.9	(2.1)
		GBP	(8.0)	(5.5)	0.8	0.7	-8.8%	0.4	0.2	0.6
		USD	17.0	14.4	1.2	1.1	-7.9%	1.7	(0.5)	1.2
		AUD	44.0	43.4	1.5	1.4	-2.4%	1.6	(8.0)	0.8
gg US Finance Inc	USD	CAD	14.5	20.1	1.2	1.2	7.5%	(1.2)	0.3	(0.9)
gg Holding AG	CHF	USD	46.0	45.5	1.0	1.1	6.4%	(1.0)	(1.8)	(2.8)
		EUR	7.0	7.1	1.2	1.0	-13.4%	(1.1)	(0.0)	(1.1)
GG Switzerland GmbH	Other	other						(2.5)	(1.4)	(3.9)
Total								(18.0)	(3.5)	(21.5)



<sup>\*</sup> Average Amount in Local Currency

<sup>\*\*</sup>FX Net Loss/Gain based on daily exposures (not average)
Figures may not add up due to rounding

# **Income Statement**

CHF m	H1 2015	%	Adjustments	H1 2015 adjusted <sup>**</sup>	%	H1 2015 adj@2014 FX	<b>%</b>	H1 2014	%
Revenue Cost of sales Personnel costs Opex EBITDA Management fees D&A Other operating cost EBIT Finance cost Share of associate and join venture profit FX (Loss)/ profit before tax Income tax Minority interest Net loss*	1'415.1 (574.3) (573.1) (237.9) 29.8 0.4 (29.1) (38.1) (37.0) (27.7) 1.8 (21.5) (84.4) (3.1) (0.8) (88.3)	100.0% -40.6% -40.5% -16.8% 2.1%	10.3 16.7 <b>27.0</b> 34.6 <b>61.6</b> <b>61.6</b>	1'415.1 (574.3) (562.8) (221.2) 56.8 0.4 (29.1) (3.6) 24.6 (27.7) 1.8 (21.5) (22.8) (3.1) (0.8) (26.7)	100.0% -40.6% -39.8% -15.6% 4.0%	1'455.1 (588.1) (580.6) (225.9) 60.4 (29.6) (4.1) 27.1 (31.1) 1.8 (22.8) (25.0) (3.7) (0.9) (29.6)	100.0% -40.4% -39.9% -15.5% 4.2%	1'423.7 (591.0) (556.7) (215.4) 60.6 0.3 (28.7) (11.3) 20.9 (22.3) 1.3 1.7 1.6 (8.1) (0.8) (7.3)	100.0% -41.5% -39.1% -15.1% 4.3%



<sup>\*)</sup> Attributable to Shareholders

<sup>\*\*)</sup> Before adjustments, no tax effect considered
Personnel costs excludes restructuring costs and share-based payment
Figures may not add up due to rounding

## **Balance Sheet Information**

CHF m			CHF m		
Assets	H1 2015	H1 2014	Liabilities	H1 2015	H1 2014
Plant, property and equipment	274.7	296.2	Total borrowings	382.1	431.1
Goodwill	273.0	289.7	Provisions	84.8	57.8
Other intangibles	126.7	130.5	Retirement benefit obligations	185.5	146.3
Other non-current assets	100.9	102.7	Other non-current liablities	16.1	27.3
Inventory	94.2	85.9	Trade payables	170.3	178.5
Trade receivables	292.1	302.3	Other current payables	59.6	67.0
Other current receivables and other current assets	111.9	134.2	Accrued expenses	300.3	300.9
Cash and cash equivalents	134.0	125.2	Shareholders' equity and non-controlling interests	208.7	257.8
Total Assets	1'407.5	1'466.7	Total Equity and Liablilities	1'407.5	1'466.7







# **Working Capital**

## Trade working capital position in line with historical results







## **Cashflow Information**

Cashflow improvement, driven by working capital movements and reduced capex

#### CHF m

#### **EBITDA**

Change in Trade Receivables
Change in Inventory
Change in Trade Payables
Change in Other Current Assets / Liabilities
Changes in Working Capital
Changes in Provisions, Tax and other
Cash genered from operations

#### Capex

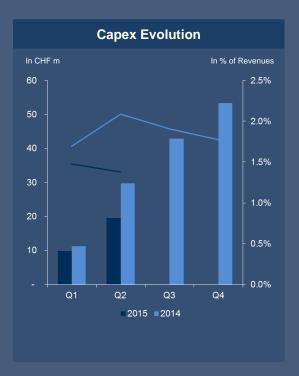
**Free Cash Flow** 

#### Interest

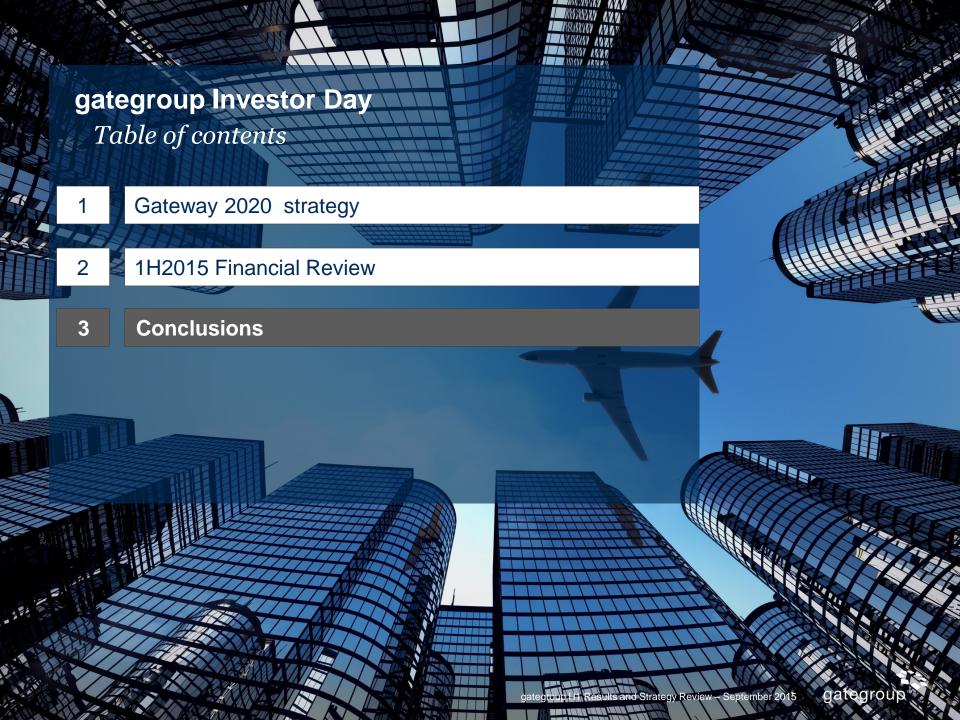
Income Taxes
Other Investing and Financing Activities
Dividends Paid

**Decrease in Cash and Cash Equivalents** 

H1 2015	H1 2014
29.8	60.6
(28.3)	(26.2)
(5.3)	0.8
(1.7)	10.6
25.3	(4.0)
(10.0)	(18.8)
(0.5)	(20.9)
19.3	20.9
(19.5)	(29.8)
(0.3)	(8.8)
(19.8)	(14.9)
(9.1)	(7.6)
6.0	(0.5)
(12.3)	(8.9)
(35.4)	(40.8)







## **Conclusions**

## gategroup today...

...and by 2020

- gategroup is today the leading global airline caterer with a 21% share...
- The airline catering business is backed by solid fundamentals
  - Pax and capacity growth
  - Mid & long term contracts
- ...but also challenged by industry dynamics
  - Airline consolidation ongoing cost and contract renewal pressures
  - Catering offering reconfiguration

- ...but only commands a 14% of the addressable market – room for growth
- ...provides gategroup with revenue resiliency and visibility
  - Expansion into high-growth regions
  - Distinctive global complex operations (hubs) management capabilities
- ...Gateway 2020 will enable us to be a step ahead
  - Innovative catering offering and efficient operating model
  - Innovative Retail on Board value proposition
  - Drive consolidation in the airline catering industry



## **Conclusions**

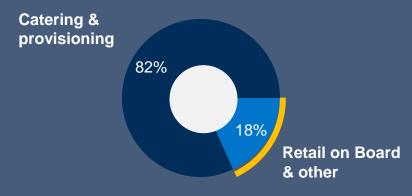
Gateway 2020 Strategy will step change gategroup portfolio

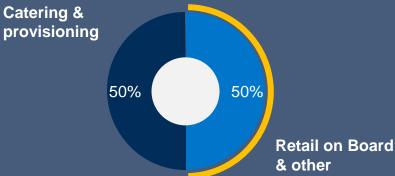
### Revenue split today

### Revenue split by 2020

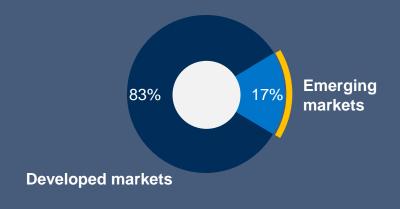
CHF 3,009.2m

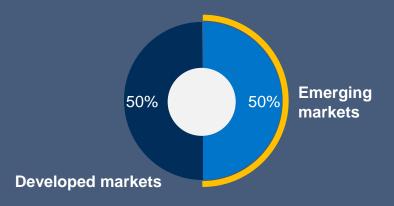
Segment









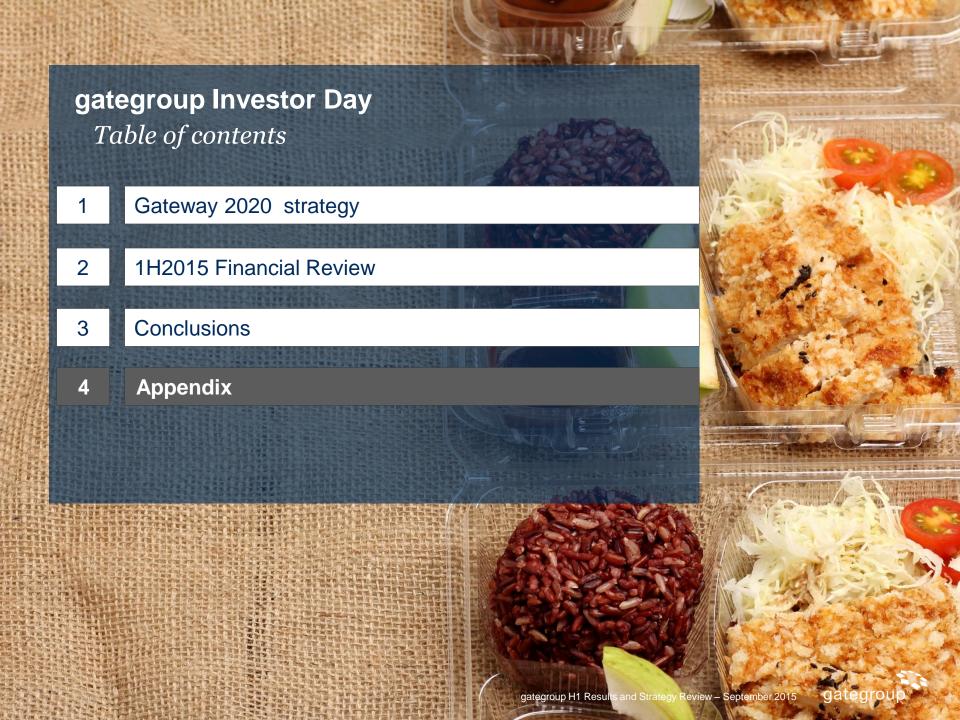


### **Conclusions**

### Gateway 2020 is a turning point in gategroup strategy

- 1 Refocus on core business: Industry in transformation– geographically and LCC/Hybrid
- Commercial enhancement to better target airlines and final passengers
   Investment in Innovation and Retail on Board
- 3 Geographic realignment: Prioritization to Emerging Markets
- 4 Standardization without compromise and simplified organization (one gategroup) to deliver efficiencies Cost focus
- 5 Restructuring costs already included in Q2 2015
- 6 Focus on profitable growth for Cash Flow generation and reinforced industry leadership





# **Historical data of New Segmentation**

Appendix

EMEA	Q1	Q2	Q3	Q4	2014	Q1	Q2
Revenue	328.4	394.8	434.5	373.0	1'530.7	310.3	361.5
EBITDA	10.3	24.7	40.3	20.9	96.2	6.7	13.7
EBITDA Margin	3.1%	6.3%	9.3%	5.6%	6.3%	2.2%	3.8%
North America	Q1	Q2	<b>Q</b> 3	Q4	2014	Q1	Q2
Revenue	208.7	234.9	262.2	248.9	954.8	232.6	261.4
EBITDA	0.3	10.6	17.3	8.0	36.2	(4.6)	1.4
EBITDA Margin	0.2%	4.5%	6.6%	3.2%	3.8%	-2.0%	0.5%
Latin America	Q1	Q2	Q3	Q4	2014	Q1	Q2
Latin America	Q I	QZ	<b>Q</b> 5	<b>~</b> T	2017	<u> </u>	QL_
Latin America	<u> </u>	<u> </u>	<b>4</b> 5		2017	<u> </u>	<u> </u>
Revenue	49.4	50.0	55.7	57.2	212.3	55.0	52.6
Revenue	49.4	50.0	55.7	57.2	212.3	55.0	52.6
Revenue EBITDA	49.4 5.0	50.0 4.7	55.7 6.7	57.2 6.4	212.3 22.8	55.0 5.0	52.6 3.3
Revenue EBITDA EBITDA Margin	49.4 5.0 10.1%	50.0 4.7 9.4%	55.7 6.7 12.0%	57.2 6.4 11.2%	212.3 22.8 10.8%	55.0 5.0 9.0%	52.6 3.3 6.3%
Revenue EBITDA EBITDA Margin Asia Pacific	49.4 5.0 10.1% <b>Q1</b>	50.0 4.7 9.4% <b>Q2</b>	55.7 6.7 12.0% <b>Q3</b>	57.2 6.4 11.2% <b>Q4</b>	212.3 22.8 10.8% <b>2014</b>	55.0 5.0 9.0% <b>Q1</b>	52.6 3.3 6.3%
Revenue EBITDA EBITDA Margin  Asia Pacific  Revenue	49.4 5.0 10.1% <b>Q1</b> 81.7	50.0 4.7 9.4% <b>Q2</b> 80.7	55.7 6.7 12.0% <b>Q3</b>	57.2 6.4 11.2% <b>Q4</b>	212.3 22.8 10.8% <b>2014</b> 322.8	55.0 5.0 9.0% <b>Q1</b> 74.6	52.6 3.3 6.3% <b>Q2</b> 72.7



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